

TERMS & CONDITIONS

These Terms & Conditions (the "Terms") set forth the terms that apply to the access and use of the website <https://www.pathiasacademy.com> and the **PATH Academy Application** (the "Platform") and the Services rendered thereof. PATH IAS Academy (the "Company") runs the Platform, which is an educational portal providing coaching and preparation services for Civil Services Examinations conducted by UPSC and CGPSC (the "Services"). Users are requested to carefully read these Terms prior to accessing, browsing, or using the Platform. Accessing, browsing, or using the Platform by the Visitors or Users shall be deemed to constitute their acceptance of these Terms and an undertaking to be bound by its provisions.

This document is an "Electronic Record" in accordance with the provisions of the Information Technology Act, 2000, Digital Personal Data Protection Act, 2023, and the rules thereunder as applicable, and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by the computer system and does not require any physical or electronic signature. This document constitutes a legally binding agreement between the User and the Company establishing the rights and obligations pertaining to the use of the Platform and availing the various Services, features, content, and offerings available on it.

The Company reserves the right, at its sole discretion, to amend, modify, add, or delete portions of the Terms, at any time. It is your responsibility to check the Terms periodically for changes. Your continued use of the Platform following the amended Terms shall mean that you accept and agree to the edits. Kindly note, for the purpose of these Terms, the use of "we," "us," and "ours" refers to the Company. Whenever the context so requires, "you," "your," or "User" shall mean any natural or legal person who browses or uses the Platform.

1. COURSES OFFERED

1.1. Classroom Courses:

- 1.1.1. UPSC Foundation [Duration: 1 & 2years]
- 1.1.2. UPSC Undergraduate [Duration: 3 Years]
- 1.1.3. CGPSC Integrated [Duration: 1,2 & 3 Years]
- 1.1.4. CGPSC Pre Only [Duration: Schedule based]
- 1.1.5. CGPSC Mains Only [Duration: Schedule based]

1.2. Test Series:

- 1.2.1. UPSC Pre+Mains [Duration: Schedule based]
- 1.2.2. UPSC Pre Only [Duration: Schedule based]

- 1.2.3. UPSC Mains Only [Duration: Schedule based]
- 1.2.4. CGPSC Pre+Mains [Duration: Schedule based]
- 1.2.5. CGPSC Pre Only [Duration: Schedule based]
- 1.2.6. CGPSC Mains Only [Duration: Schedule based]

1.3. Study Material:

- 1.3.1. UPSC
- 1.3.2. CGPSC Pre
- 1.3.3. CGPSC Mains
- 1.3.4. Others

1.4. Interview

2. ADMISSION TERMS

- 2.1. Admission to PATH IAS Academy is governed by strict eligibility criteria designed specifically for UPSC and CGPSC preparation. Candidates are required to submit a completed application form, along with:
 - 2.1.1. Proof of their Date of Birth – 10th marksheet
 - 2.1.2. A government-issued photo ID
 - 2.1.3. Recent passport-sized photographs.
- 2.2. The selection process is based on a combination of academic merit and a potential assessment interview conducted by the Academy's admission committee. This interview is designed to evaluate the candidate's aptitude, motivation, and suitability for the rigorous preparation required for competitive exams.
- 2.3. The Academy offers admission under the following categories:
 - 2.3.1. **Regular Classroom Program**, which provides structured classroom sessions with experienced faculty, comprehensive study materials, and regular assessments.
 - 2.3.2. **Online Streaming Program**, which offers live and recorded video lectures, interactive online sessions, and access to digital study materials.
 - 2.3.3. **Hybrid Program**, which combines the benefits of both classroom and online learning, offering flexibility to students who prefer a mix of learning environments.
 - 2.3.4. **Self-Study Support Program**, which provides students with comprehensive study materials, access to online resources, and guidance through regular consultations and feedback sessions

3. FEE GUIDELINES

- 3.1. The course fee structure is predetermined and displayed on the website, which shall be applicable accordingly. Fees can be paid via direct bank transfer, cheque, demand draft, or online payment methods, including popular digital wallets and credit/debit card transactions. Post-dated cheques are accepted for instalment-based payments, ensuring flexibility for students who prefer to pay in instalments.
- 3.2. Transfer of courses between UPSC and CGPSC (and vice versa) will incur a fee of ₹5,000/- along with the applicable differential amount in all cases. This service is available only within seven (7) days from the date of admission.
 - 3.2.1. Transfers between Offline and Online courses (and vice versa) will incur a fee of ₹10,000/- along with the applicable differential amount in all cases.
 - 3.2.2. Transfer of fees to another individual is strictly prohibited under all circumstances.
 - 3.2.3. Transfer between branches is not permitted under any circumstances.
- 3.3. Fees submitted after the scheduled due date will incur a fine of ₹50/- per day. Failure to pay fees within 30 days of the due date will result in cancellation of admission.
- 3.4. The full course fees must be paid before the commencement of classes to secure the student's seat. Instalment payment options are available, additional processing charge may apply and strict adherence to the payment schedule provided by the Academy.
- 3.5. A penalty of ₹1,500/- will be charged for dishonoured or returned cheques for any reason.

4. COURSE MODIFICATION AND TRANSFER

- 4.1. Course mode transfers, such as switching from an offline classroom program to an online streaming program or vice versa, are permitted within seven days of course commencement, and seat availability in the desired program. Branch transfers are not permitted under any circumstances. Course changes within the same category, such as switching from one instructor to another within the same program type, are allowed, to cover the necessary adjustments and resources.

5. GENERAL GUIDELINES

- 5.1. A minimum attendance of 75% in classroom or online sessions is mandatory to ensure that students receive adequate exposure and benefit from the course content.
- 5.2. **Consecutive absence beyond three days** requires written communication, supported by proof of a genuine reason or medical documentation, and must be approved by the Academy's management. This policy ensures that students maintain a consistent learning schedule and are not penalized for unforeseen circumstances.

- 5.3. Students are required to participate in weekly tests, monthly comprehensive examinations, and mock interview sessions to assess their progress and identify areas for improvement. Academic performance will be monitored closely, and counselling will be provided for students who exhibit consistent underperformance. Repeated poor performance may result in academic counselling sessions or, in severe cases, potential course discontinuation to ensure that students are adequately prepared for their exams.

6. CODE OF CONDUCT

- 6.1. Students are expected to adhere to high standards of conduct throughout their course of study. Academic misconduct, including plagiarism, disrespectful behaviour, and the use of unfair means in examinations, is strictly prohibited. Violations of these standards may result in a warning, a monetary penalty, course suspension, or permanent disqualification. The Academy reserves the right to take appropriate disciplinary actions to maintain a conducive learning environment and uphold academic integrity.

7. TERMINATION

- 7.1. Termination by the Academy:

The Academy reserves the right to terminate the agreement with a student at any time for the following reasons:

7.1.1. Non-payment of fees as per the agreed payment schedule.

7.1.2. Repeated indiscipline or violation of the Academy's Code of Conduct.

7.1.3. Failure to maintain the minimum attendance requirements as stipulated in the Academic Regulations.

7.1.4. Any other conduct that, in the discretion of the Academy, undermines the integrity or reputation of the institution.

- 7.2. Termination by the Student:

Students may terminate their enrolment by providing written notice to the Academy. However, no refunds will be provided for any fees already paid, as per the Fee Structure.

- 7.3. Effect of Termination:

Upon termination by the Academy, the student will be provided with a written mail (support@pathiasacademy.com) stating the reason for termination.

Upon termination by the student, the student will not be eligible for any refunds, and all rights to access the Platform and Services will be immediately terminated.

8. INTELLECTUAL PROPERTY AND STUDY MATERIALS

- 8.1. Study materials provided by the Academy, including printed content, digital files, video lectures, and other resources, are copyrighted and intended solely for the personal academic use of the registered student. Unauthorized reproduction, sharing, distribution, or transfer of these materials to any third party, whether for personal, commercial, or non-commercial purposes, is strictly prohibited and will be treated as a violation of the Academy's intellectual property rights.
- 8.2. To ensure exclusive access, digital materials are secured with unique access codes linked to the registered student's account. These codes are non-transferable and must be kept confidential. Any misuse, such as sharing login credentials or distributing materials without prior authorization, may result in the termination of course access and legal action.
- 8.3. This policy is designed to protect the integrity of the Academy's educational resources and to ensure their responsible and effective use by students. By enrolling in the Academy, students agree to adhere to these terms.

9. TECHNOLOGY AND INFRASTRUCTURE

- 9.1. Students enrolled in online programs are responsible for ensuring a stable and reliable internet connection to access course materials and participate in live sessions. Technical support is available during class hours (10:00 AM to 8:00 PM) and can be accessed via the Teams app or messaging service.
- 9.2. Recordings of online sessions are retained for the entire duration of the course, allowing students to review them as needed. Login credentials are unique to each student, strictly non-transferable, and must be kept confidential to maintain the security and integrity of the learning platform.

10. LIMITATION OF LIABILITY

The Academy guarantees the completion of the prescribed course curriculum as outlined in the syllabus. However, the Academy does not guarantee examination success, job placement, or interview selection. Refunds are not applicable based on individual performance outcomes, including exam results or job placements. Students acknowledge that the Academy's responsibility is limited to delivering the course content as agreed upon.

11. GRIEVANCE REDRESSAL

- 11.1. Any disputes arising between the student and the Academy shall be resolved through mutual discussion and, if necessary, through the Academy's internal grievance committee. If a

resolution is not reached, disputes may be referred to arbitration by our Advocate. The jurisdiction for all disputes shall be the courts of Raipur, Chhattisgarh.

11.2. The decision of the Director of PATH IAS ACADEMY will be final in case of any dispute between students and teachers.

11.3. **Mr. Narendra Sharma** (Advocate, District Court), Raipur (C.G.) shall be appointed as the sole arbitrator for the resolution of any dispute arising between students and the management, and his decision will be final and binding on both parties.

12. FORCE MAJEURE

12.1. In exceptional circumstances, such as natural disasters, pandemics, or other unforeseeable events beyond the Academy's control, the Academy reserves the right to modify the course schedule, change faculty, or shift the mode of instruction. No compensation will be provided for disruptions caused by these factors, and the Academy will make reasonable efforts to minimize the impact on the students.

13. DISCLAIMER

13.1. The terms and conditions of PATH IAS Academy are subject to modification with prior notice. Students are advised to review the terms periodically. The latest version of the terms and conditions is always available on the official website of PATH IAS ACADEMY. By continuing to use the services provided by PATH IAS Academy, students acknowledge and agree to be bound by the current terms and conditions.

13.2. The Academy reserves the right to update or modify these terms and conditions at any time. Any changes will be effective immediately upon posting on the official website. Students are responsible for regularly checking the website for any updates to ensure they are aware of the most current terms and conditions. Continued enrolment or participation in any programs after the posting of modifications constitutes acceptance of the revised terms and conditions.

14. ACKNOWLEDGEMENT

By registering on the platform, the student confirms their consent to these terms and conditions and agrees to abide by them as set forth by PATH IAS ACADEMY. The student acknowledges that the terms are transparent, fair, and accessible and further agrees to review them periodically, understanding that they are subject to modification with prior notice.

15. CONTACT US

If you have any queries or concerns regarding our Terms & Conditions, Privacy Policy, or any other policies, you can reach out to us using the contact information given on our Contact Us page, or you can write to us at support@pathiasacademy.com.